

# Cookie Dough/OC Bucks/Juliette Dollars

## Frequently Asked Questions

### Cookie Dough/OC Bucks/Juliette Dollars

**What is Cookie Dough/OC Bucks/Juliette Dollars?** Cookie Dough/OC Bucks/Juliette Dollars are girl reward items earned for selling Fall Product and/or Girl Scout cookies. All expire on August 31 of the same Girl Scout membership year, beginning with Cookie Dough and Juliette Dollars earned during the 2025 Cookie Program. All can be used only with the Girl Scouts of Orange County.

- **OC Bucks** – OC Bucks is a girl reward item earned for selling Fall Products. OC Bucks are Girl Scout money for use in Orange County, California. OC Bucks are cumulative and can be earned at multiple reward levels.
- **Cookie Dough**- Cookie Dough is a girl reward item earned for selling Girl Scout Cookies. Cookie Dough is not an edible item; it is Girl Scout money! Cookie Dough is cumulative and can be earned at multiple reward levels.
- **Juliette Dollars** - Juliette Dollars are earned in addition to any Cookie Dough/OC Bucks selected as a reward. Girls that participate in a troop contribute towards their troop's proceeds while Juliette Girl Scouts (Independently Registered Members) receive Juliette Dollars. In addition to the cumulative patches & rewards, Juliette Girl Scouts registered to participate in the Juliette Product Programs may earn Juliette Dollars to help fund their Girl Scout program activities. Juliette Dollars are earned in bands or ranges and are not cumulative. Please note, Troop proceeds and Juliette dollars accrue at different rates and are not a dollar for dollar match.

### What can Girl Scouts redeem Cookie Dough, OC Bucks, or Juliette Dollars for?

Cookie Dough/OC Bucks/Juliette Dollars may be used to pay for:

- Beginning April 1, 2025: Girl can renew their Membership with Cookie Dough, OC Bucks, or Juliette Dollars (girl membership only, not adult).
  - To apply these credits toward membership fees, please visit our GSOC Shop in Irvine or call the shop directly (949) 461-8802 to redeem. (Tuesday- Friday, 10 am to 6 pm or Saturday, 10:30 am to 3 pm). Full membership dues must be paid at the time of the transaction. Our GSOC Shop accepts split payments, allowing members to combine Cookie Dough, OC Bucks, and Juliette Dollars with cash or credit card for payment. Credits can only be applied to the girl's membership who earned the reward. Credits must be applied through the shop by deadlines to qualify for incentives.
- No action is needed for girls who have earned the Cookie Membership Reward (Council Staff will process your Girl Scout's Renewal starting April 1<sup>st</sup>).
- Items purchased from the GSOC Shop and items that are available to order to the shop by request from <https://www.girlscoutshop.com/>
- Service Unit events and/or day camps
- Girl Scout summer or weekend camps (Council or Service Unit sponsored)
- Approved Troop/Group Travel (see [Troop Travel packet](#) for specific details)
- [Girl Scout destinations](#)
- Gold Award expenses

- Silver Award expenses (**Juliettes only**)
- Girl Scout Lifetime Membership submitted to Council office by September 1<sup>st</sup> (Girl Scout Ambassadors who are graduating high school only)
- Support your fellow Girl Scouts.

### How do Girl Scouts redeem Cookie Dough/OC Bucks/Juliette Dollars?

- **Membership Renewal** (girl membership only, not adult).
  - To apply these credits toward membership fees, please visit our GSOC Shop in Irvine or call the shop directly (949) 461-8802 to redeem. (Shop Hours: Tuesday-Friday, 10 am to 6 pm or Saturday, 10:30 am to 3 pm). *Full membership dues must be paid at the time of the transaction. Our GSOC Shop accepts split payments, allowing members to combine Cookie Dough, OC Bucks, and Juliette Dollars with cash or credit card for payment. Credits can only be applied to the girl's membership who earned the reward. Credits must be applied through the shop by deadlines to qualify for incentives.*
- **For GSOC Shop** – Girl Scouts can redeem their Cookie Dough/OC Bucks/Juliette Dollars at time of purchase in-store by providing their Cookie Dough/OC Bucks/Juliette Dollars serial number. They can also place an order with the shop by emailing [shopgs@girlscoutsoc.org](mailto:shopgs@girlscoutsoc.org) or calling at (949) 461-8802 and providing your serial number to be applied towards your purchase. Cookie Dough/OC Bucks/Juliette Dollars cannot be used as an online tender.
- **For Service Unit Events or Day Camp** (local community) – Girl Scouts submit their certificate with their registration & signed permission slip to the Event Coordinator, Day Camp Director, or Troop Leader as noted on the event or day camp flyer. Event Coordinator, Day Camp Director, or Troop Leader completes the online Cookie Dough/OC Bucks/Juliette Dollars [Reimbursement form](#) with a flyer from the event.
- **For GSOC Resident/Weekend Camp or Council Events** – Girl Scouts register online for camp or event. Girl Scout submit receipt and certificate using the online Cookie Dough/OC Bucks/Juliette Dollars [Reimbursement form](#) prior to the event.
- **For Approved Troop/Group Travel** – Girl Scouts submit copy of emailed certificate to their Troop Leader. Juliettes submit their Juliette Dollars for Group travel to the Travel Patrol Advisor. Troop Leader or Travel Patrol completes online Cookie Dough/OC Bucks/Juliette Dollars [Reimbursement form](#) with a copy of the approved travel itinerary.
- **For Girl Scout Destinations** – Submit a copy of your email acceptance to the [Destination](#) and the Destination registration confirmation to GSOC using the online Cookie Dough/OC Bucks/Juliette Dollars [Reimbursement form](#).
- **For Gold Award expenses** – Troop Girl Scouts submit their certificate to their Troop Leader with receipts and explanations for how each purchase relates to their Gold Award project. Leader then submits the online Cookie Dough/OC Bucks/Juliette Dollars [Reimbursement form](#). Reimbursement must be submitted no later than the membership year the Gold Award was earned.

- **For Silver Award expenses (Juliettes only)** – Juliettes submit their **Juliette Dollars** and documentation using the online Cookie Dough [Reimbursement form](#). Please note: Cookie Dough, and OC Bucks may not be used towards Silver Award expenses. Reimbursement must be submitted no later than the membership year as the Silver Award was earned.
- **For Girl Scout Lifetime Membership** – Girl Scouts graduating high school can apply these credits toward lifetime membership fees. To apply these credits toward lifetime membership fees, please visit our GSOC Shop in Irvine or call the shop directly (949) 461-8802 to redeem. (Shop Hours: Tuesday- Friday, 10 am to 6 pm or Saturday, 10:30 am to 3 pm). The process will take 3-5 business days to complete. *Full membership dues must be paid at the time of the transaction. Our GSOC Shop accepts split payments, allowing members to combine Cookie Dough, OC Bucks, and Juliette Dollars with cash or credit card for payment. Credits can only be applied to the girl's membership who earned the reward. Credits must be applied through the shop by deadlines to qualify for incentives.*
- **For Donations to Girl Scouts** – submit a copy of your certificate via email to [fund.dev@girlscoutsoc.org](mailto:fund.dev@girlscoutsoc.org) with directions on what you would like your donation to support (camperships, membership/uniform, or general fund).

*Please note: Cookie Dough/OC Bucks/Juliette Dollars cannot be used as an online payment tender.*

**Can a Troop Use a Girl Scout's Cookie Dough/OC Bucks/Juliette Dollars?** No. Cookie Dough, OC Bucks, and Juliette Dollars belong to the individual Girl Scout, not a troop or group, so each Girl Scout makes individual choices on how to use them. Troop/Groups already benefit from the proceeds of each package of cookies sold and percentage of Fall Products sold. If a troop/group has asked girls to contribute individual funds towards approved Troop Travel (as defined in the [Troop Travel packet](#)) girls may pay with their Cookie Dough, rather than check or cash.

**What qualifies as Approved Troop Travel?** Troop Travel of Level 4 or higher qualifies if approved by the GSOC Global Action Team, as specified in the [Troop Travel Guidelines](#). Submit Cookie Dough as payment to your Troop Leader, who will then request reimbursement for the troop.

**What qualifies as approved GSOC Travel Patrol?** GSOC Travel Patrols are volunteer-led special interest groups focused on travel, activities, and Girl Scout led itinerary planning. To redeem Cookie Dough, OC Bucks or Juliette Dollars, first register for the [GSOC Travel Patrol program](#), then complete a [Reimbursement form](#) with your registration receipt, for reimbursement.

**How does a Service Unit or Troop Treasurer get reimbursed for Cookie Dough/Juliette Dollars received from girls?**

Service Units and Troop Treasurers complete the online Cookie Dough/OC Bucks/Juliette Dollars [Reimbursement form](#). Please include a copy of the event flyer, the approved Troop Travel form, and receipts that detail each purchase along with explanations of how they relate to the girl's Gold Award with the reimbursement form. Additionally, attach each girl's Cookie Dough/OC Bucks/Juliette Dollars email certificate. For Juliettes submitting receipts for purchases related to their Silver Award, please ensure that these receipts, along with explanations, are included with the reimbursement form and the corresponding Juliette Dollars email certificate. Please note, only Juliette Dollars can be applied towards Silver Award expenses, not Cookie Dough or OC Bucks. Reimbursement for both Silver and

Gold Awards must be submitted no later than the membership year as the Silver or Gold Award was earned. Cookie Dough/OC Bucks/Juliette Dollars must be redeemed prior to the expiration date (regardless of the date of event or travel).

**How can I use Cookie Dough/OC Bucks/Juliette Dollars to pay for a Weekend Camp or GSOC event?** If you plan on using Cookie Dough/OC Bucks/Juliette Dollars for Weekend/GSOC Day Camp or for any other Council Sponsored event where registration is offered on our website (except Service Unit Day Camps), register online, and pay deposit (if applicable) or in full. Next, fill out the Cookie Dough/OC Bucks/Juliette Dollars [Reimbursement form](#) online prior to Weekend/Camp or GSOC event. You will be reimbursed to the credit card used to make payment on the Weekend Camp or GSOC event registration and the Cookie Dough/OC Bucks/Juliette Dollars will be applied directly to the registration. Cookie Dough/OC Bucks/Juliette Dollars will not be reimbursed for non-attendance and cannot be used as an online payment tender.

**What about Summer Sleepaway Camp?** Girls must first register online for Summer Sleepaway Camp with a deposit. Next, fill out the Cookie Dough/OC Bucks/Juliette Dollars [Reimbursement form](#) online and submit it prior to the first day of Sleepaway camp. The amount submitted will be applied to the existing order. Any remaining balance due may be paid online. Cookie Dough/OC Bucks/Juliette Dollars cannot be used as an online payment tender.

**How can I use Cookie Dough/OC Bucks/Juliette Dollars to pay for Day Camp?** Girls submit their certificate with their registration & signed permission slip to the Day Camp Director as noted on the event or day camp flyer. Day Camp Director will complete the online Cookie Dough/OC Bucks/Juliette Dollars [Reimbursement form](#) and will ensure all necessary documentation is included, such as each Girl Scout's certificate and the Day Camp flyer. You will be reimbursed for the amount of Cookie Dough/OC Bucks/Juliette Dollars that is being applied to your registration after participating in the program. Cookie Dough/OC Bucks/Juliette Dollars will not be reimbursed for non-attendance; however, if the event is canceled, GSOC will issue new Cookie Dough/OC Bucks/Juliette Dollars. If the original card has now expired, GSOC will issue cards with expiration dates in the next cycle.

**What if I cannot pay for the entire amount with my Cookie Dough/OC Bucks/Juliette Dollars?** Please e-mail [customercare@girlscoutsoc.org](mailto:customercare@girlscoutsoc.org) for assistance.

**What if I have enough Cookie Dough/OC Bucks/Juliette Dollars to pay for my entire Summer Resident Camp, Weekend Camp, or Event?** Please e-mail [customercare@girlscoutsoc.org](mailto:customercare@girlscoutsoc.org) to arrange this payment.

**Can Cookie Dough, OC Bucks, and Juliette Dollars be used for online shop purchases?** No, however, if girls see an item online that is not labeled "online only" or begins with another council's acronym, you can place an order with the shop by emailing [shopgs@girlscoutsoc.org](mailto:shopgs@girlscoutsoc.org) or calling at (949) 461-8802.

**Can Cookie Dough/OC Bucks/Juliette Dollars be used for an event that will happen after the Cookie Dough/OC Bucks/Juliette Dollars expires?** Yes, as long as a girl registers for the event prior to the expiration of the Cookie Dough/OC Bucks/Juliette Dollars and submits the [Reimbursement form](#) prior to the expiration date.

**Can Cookie Dough/OC Bucks/Juliette Dollars received after an event be used for reimbursement of the event?** No, the girl must have had the Cookie Dough/OC Bucks/Juliette Dollars email certificate at the time of registering for the event.

**Can Cookie Dough/OC Bucks/Juliette Dollars be redeemed after their expiration date?** No. Girls have a year or more to redeem these rewards prior to their April 30<sup>th</sup> expiration date. Expired codes will not be honored. GSOC is not responsible for lost, stolen or damaged Cookie Dough/OC Bucks/Juliette Dollars or any other unauthorized use.

**Are Cookie Dough/OC Bucks/Juliette Dollars transferable?** No. They are a Girl Scout reward item, not a debit, credit or gift card and have no implied warranties. Unused value cannot be redeemed for cash or applied toward gift certificate purchases and does expire.

**Can a Girl Scout redeem Juliette Dollars with a Troop?** No. Girls may not use Juliette Dollars for troop activities. Juliette Dollars belong to individual girls, not to a Troop. Troop/Groups earn proceeds in each product program. If a Group has asked girls to contribute individual funds towards approved Group Travel (not Troop Travel) girls may pay with their Juliette Dollars.

**Can Cookie Dough/OC Bucks/Juliette Dollars be applied towards membership?** Yes, Cookie Dough/OC Bucks/Juliette Dollars can be used towards your Girl Scout's membership (not adult membership) starting April 1, 2025.

*Beginning April 1, 2025: Girl can renew their Membership with Cookie Dough, OC Bucks, or Juliette Dollars (girl membership only, not adult).*

- To apply these credits toward membership fees, please visit our GSOC Shop in Irvine or call the shop directly (949) 461-8802 to redeem. (Tuesday- Friday, 10 am to 6 pm or Saturday, 10:30 am to 3 pm). Full membership dues must be paid at the time of the transaction. Our GSOC Shop accepts split payments, allowing members to combine Cookie Dough, OC Bucks, and Juliette Dollars with cash or credit card for payment. Credits can only be applied to the girl's membership who earned the reward. Credits must be applied through the shop by deadlines to qualify for incentives.